

Zintra Acoustic Care

Cleaning, Storage and Care for all Zintra Products

INSPECTION

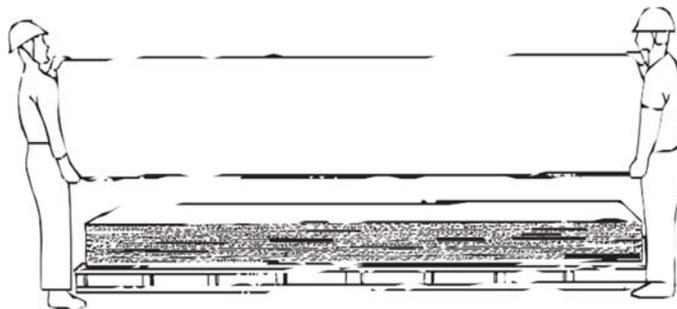
Your first step is to examine the goods as they have arrived on the pallet. Please inspect them carefully and verify the pattern number, color, design, quantity and condition of the panels is as anticipated. If any conflict, damage or defect is apparent, please document with photos and contact CROWN Customer Care immediately, 1.800.268.1300 to report concerns. Failure to report concerns prior to handling or uncrating the material may jeopardize your rights to warranty replacement and/or reimbursements for shipping damage. Please be aware that handling, cutting or fabricating panels prior to noting any concern will impair the replacement process. Any labor will be considered for such work done to the panels and therefore cannot be returned or refunded.

Next unbundle the goods. Again, inspect sheets, this time for any concealed damage or concern. ***You will notice that each panel arrives with a sticker on the panel face which will face the room, not the wall. Please keep this consistent throughout.*** It is recommended that each panel have the same orientation when installed and that sticker placement will aid you with that consistency.

HANDLING

When handling panels, be sure your hands are clean and free of any contaminants or oils. Cotton gloves are recommended. Keep dust, dirt and liquids away from all edges and faces at all times. You can unload the panels manually. Follow these procedures when doing so:

- Handle only one panel at a time.
- Two people are recommended to handle each panel.
- Carry the panel with one hand on the top edge for control and one hand beneath the bottom edge for support. Align the panels during moving so the narrow edges are up and down and the faces are vertical.
- Use protective gloves and safety shoes.



STORAGE

Zintra must be stored in a dry location. It is advised to use a polyethylene sheet which can serve as a draped cover over any stored panels. Panels should be stored indoors in a cool (50-85 degrees F), dry, ventilated area which is out of direct sunlight and away from any heating sources.

Do not allow water to come into direct contact with the panels during storage. Moisture exposure can cause the material to warp, stain or delaminate.

It is recommended that all panels be stored in horizontal positioning (face sides would face up and down) on their original delivery pallets. Pallets can be placed on horizontal shelving for storage. (See figure A.)

- Do not stack anything on the panels
- Do not stack pallets atop each other

If a vertical positioning is selected for storage, it is recommended that the panels be leaned against solid supports which are already inclined at 80 degrees. This angle will avoid any bending of the panels. The base of any such structure should be fully supported by a flat floor or a stable platform. (See figure B.)

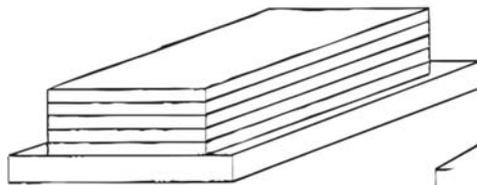


Figure A



Figure B

Storage for longer than 6 months in either position is not recommended.

CLEANING

To remove dust- Zintra can be vacuumed. Otherwise, blot away any excessive moisture from spills off the material as quickly as possible. Wipe the area with a damp cloth and blot dry.

If the staining persists, apply a small quantity of carpet shampoo mixed with water on a dampened cloth. Blot well for each application. Before you try this in a visible area, make sure to test this procedure in an inconspicuous place first.

Stain Guard for Zintra is also available for water and oil repellency plus assisted stain resistance. This product is made of water-based nanotechnology components and is SCS certified. This finish does not contain oils or polymer-based chemicals and does not depreciate the surface texture or performance of Zintra.